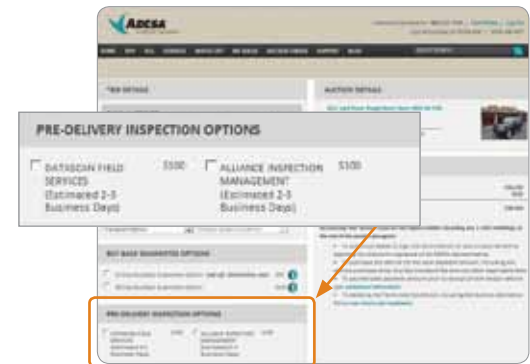


ACCESS DEALER-CONSIGNED INVENTORY WITH MORE PEACE-OF-MIND AVAILABLE IN SELECT MARKETS

ADESA is bringing you more inventory with greater confidence. We have partnered with national third party inspection companies to offer a pre-delivery inspection on units purchased in selected states.

WHY PURCHASE A PRE-DELIVERY INSPECTION?

- Greater trust in the transaction with fewer surprises on delivery
- Double-check key vehicle options and features
- All cars covered by our industry-leading arbitration policy



WHAT'S INCLUDED IN YOUR PRE-DELIVERY INSPECTION?

Each pre-delivery inspection will be completed in compliance with ADESA's vehicle listing category (standard, front line ready, etc.) including a full visual inspection as well as a test drive (where possible). Inspectors review the vehicle's:

- Overall vehicle condition including issues such as flood and fire
- Odometer reading
- Mechanical issues including engine, transmission, A/C, airbag light, brake function with test drive (where possible)
- Visible frame/unibody damage (undercarriage NOT inspected)

NOTE:

- Vehicles will not be released for pickup until the business day after the pre-delivery inspection has been signed off.
- Buyers may opt-out of the MANDATORY pre-delivery inspection. But in the unlikely event of a problem, the buyer waives their arbitration rights. Buyers may opt out of the OPTIONAL pre-delivery inspection and retain the normal arbitration rights.

HOW DOES IT WORK?

1. ELIGIBLE VEHICLES: The VEHICLE DETAILS PAGE will display a pre-delivery inspection icon if a pre-delivery inspection is available. The text next to the icon indicates if the pre-delivery inspection is mandatory or optional.
2. To request a pre-delivery inspection, simply select the box titled ORDER PRE-DELIVERY INSPECTION on the CONFIRM BID AMOUNT page. If the pre-delivery inspection is mandatory, you will not be able to unselect the option.
3. Upon winning the auction, please remit payment. Do not wait for the pre-delivery inspection to be completed.
4. Third-party inspection company will perform a full visual review of the vehicle, generally within 1–5 business days.
5. Once the inspection has been completed, an ADESA rep will call with the post sale pre-delivery inspection results.

AM I PROTECTED?

Yes! Your purchases remain covered per ADESA's Terms and Conditions with the following extension (if applicable): If a pre-delivery inspection process end date exceeds 4 calendar days from purchase date, buyers will receive an extension to 48 hours from receipt of vehicle not to exceed 10 calendar days from pre-delivery inspection process end date.

QUESTIONS?

CALL: Customer Connection at 888-526-7326

EMAIL: customerconnection@adesa.com

CHAT: Live on www.ADESA.com

GET HELP: help.ADESA.com