

Effective May 4, 2015

All ADESA locations will adopt NAAA's updated arbitration policy for vehicles purchased in lane or online through ADESA.com.

Policy updates include, but are not limited to:

- Additions to and clarification of the auction sale light system
- Third party seller responsibilities and legal owner disclosure requirements
- Structural damage policy updates

Download the updated arbitration policy from NAAA.com

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Stay informed.

Contact the arbitration staff at your nearest ADESA auction for more information about NAAA's new arbitration policy.

