



# EXTENDED ARBITRATION

## ***Get greater coverage online with CarsArrive transport***

Get an extended arbitration period of **48 hours from the time the vehicle is received, regardless of the number of days since purchase\***, when you transport eligible DealerBlock purchases with CarsArrive Network.

- ➔ Eligible purchases include off-lease, rental, dealer, fleet and repo vehicles posted in the open sale from an offsite location on ADESA DealerBlock.
- ➔ Without CarsArrive transport, most online buyers have only up to 14 days from the date of purchase to file an arbitration claim.

**QUESTIONS?** Contact Customer Connection at (888) 526-7326 or [CustomerConnection@adesa.com](mailto:CustomerConnection@adesa.com).

**CarsArrive Network**  
The Way Transportation Should Be

\*Extended arbitration applies to eligible vehicles purchased on DealerBlock and transported by CarsArrive Network: Buyer has 48 hours from the delivery date on bill of lading to arbitrate. Type 1 transport only; buyer must select CarsArrive at time of sale. Transaction must be paid within three (3) days of sale; sale date equals day one (1). If day three (3) falls on a weekend or holiday, payment must be received by the next business day. Extended arbitration applies to offsite vehicles only; ADESA "at auction" units are not included. ADESA reserves the right to modify or cancel this benefit at any time.

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